

26 August 2015

Abusive calls to members of the public claiming to come from Wiltshire Council

We have recently received numerous reports of nuisance/abusive calls from members of the public saying they have been called by Wiltshire Council as the 0300 456 0100 number is being displayed on their phone or given via 1471.

After further investigations, we can confirm that these calls are not originating from Wiltshire Council. We are working closely with Wiltshire Police and BT to determine the source of these calls and any appropriate action will be taken.

Should you receive any calls from members of the public advising they are getting nuisance/abusive calls from Wiltshire Council, please collate the following information and report to our ICT Service Desk:

- Date of Call
- Time of Call
- Name and telephone number of the customer who received the call
- Customer's permission for Wiltshire Police to contact them if necessary

You can contact the ICT Service Desk on 01225 718718 (Int: 18718) or via the ICT Portal: <https://ICTServiceDeskPRD>